

USER MANUAL

DESKLINE®
IMPROVING ERGONOMICS

DPG Desk Panel and
Desk Control Apps

DPG1B



To learn more about LINAK, please visit:
www.linak.com



LINAK® 
WE IMPROVE YOUR LIFE

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Important information

Important information on LINAK® products can be found under the following headings:



Warning!

Failure to comply with these instructions may result in accidents involving serious personal injury.



Failing to follow these instructions can result in the product being damaged or being destroyed.

Safety instruction

General

Safe use of the system is possible only when the operating instructions are read completely and the instructions contained are strictly observed.

Failure to comply with instructions marked with the "NOTE" symbol may result in serious damage to the system or one of its components.



It is important for everyone who is to connect, install, or use the systems to have the necessary information and access to this User Manual. Follow the instructions for mounting – risk of injury if these instructions are not followed.



The appliance is not intended for use by young children or infirm persons without supervision.



If there is visible damage on the product it must not be installed.



Note that during construction of applications, in which the actuator is to be fitted, there must be no possibility of personal injury, for example the squeezing of fingers or arms.



Assure free space for movement of application in both directions to avoid blockade.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and**
- (2) This device must accept any interference received, including interference that may cause undesired operation**

• **Statement – for all intentional and unintentional radiators:**

Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

• **Statement for digital devices for Class B:**

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions it may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Labeling Requirements:

This Class B digital apparatus complies with Canadian ICES-003.

ETL-marking

Due to space limitations, the complete ETL-marking demands are not represented on the marking plates. The full ETL Recognized Component markings are shown here.

	<p>C/N 120690 <small>Conforms to ANSI/AAMI Std. E560601-1 Cert. to CSA Std. C22.2 No. 60601-1</small> ETL Recognized Component Zeichen für Kanada und Vereinigte Staaten</p>
	<p>C/N 4008003 <small>Conforms to ANSI/AAMI Std. E560601-1 Cert. to CSA Std. C22.2 No. 60601-1</small> ETL Recognized Component Zeichen für Kanada und Vereinigte Staaten</p>
	<p>C/N 4008004 <small>Conforms to ANSI/AAMI Std. E560601-1 Cert. to CSA Std. C22.2 No. 60601-1</small> ETL Recognized Component Zeichen für Kanada und Vereinigte Staaten</p>
	<p>C/N 9901916 <small>Conforms to ANSI/AAMI Std. E560601-1 Cert. to CSA Std. C22.2 No. 60601-1</small> ETL Recognized Component Zeichen für Kanada und Vereinigte Staaten</p>
	<p>C/N 4008671 <small>Conforms to UL962 Cert. to CSA Std. C22.2 No. 68-09</small> ETL Recognized Component Zeichen für Kanada und Vereinigte Staaten</p>

Only for EU markets



This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.



Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

Only for Non EU markets



Persons who do not have the necessary experience or knowledge of the product/products must not use the product/products. Besides, persons with reduced physical, sensory or mental abilities must not use the product/products, unless they are under surveillance or they have been thoroughly instructed in the use of the apparatus by a person who is responsible for the safety of these persons.



Moreover, children must be under surveillance to ensure that they do not play with the product.

Misuse



Do not overload the actuators – this can cause danger of personal injury and damage to the system.



Do not use the actuator system for lifting persons. Do not sit or stand on a table while operating – risk of personal injury.



Do not use the system in environments other than the intended indoor use

Repairs

In order to avoid the risk of malfunction, all DESKLINE® repairs must only be carried out by authorised LINAK® workshops or repairers, as special tools must be used and special gaskets must be fitted. Lifting units under warranty must also be returned to authorised LINAK workshops.

Warning!



If any of the DESKLINE® products are opened, there will be a risk of subsequent malfunction.



Warning!

The DESKLINE® systems are not resistant to cutting oil.

Maintenance



Clean dust and dirt on the outside of the system at appropriate intervals and inspect for damage and breaks. Inspect the connections, cables, and plugs and check for correct functioning as well as fixing points.

The cleaners and disinfectants must not be highly alkaline or acidic (pH value 6-8).

Product DPG1B

DPG1B

- Up/down drive
- 2 memory positions
- Light strip reminder
- Bluetooth®



Operation of the DPG1B

The desk panel is operated by tilting; Tilt and hold the DPG up to make the desk drive up, press and hold the DPG down to make the desk drive down. Release the DPG, when you have reached your requested position.

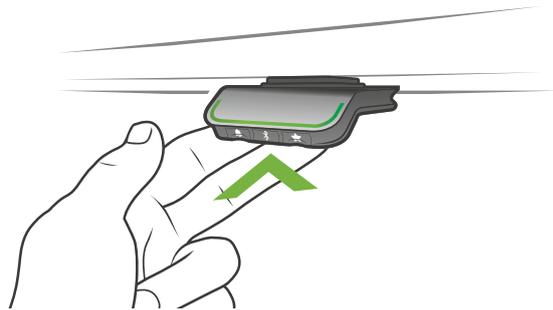


Figure 1: Tilt and hold the DPG to make the desk drive



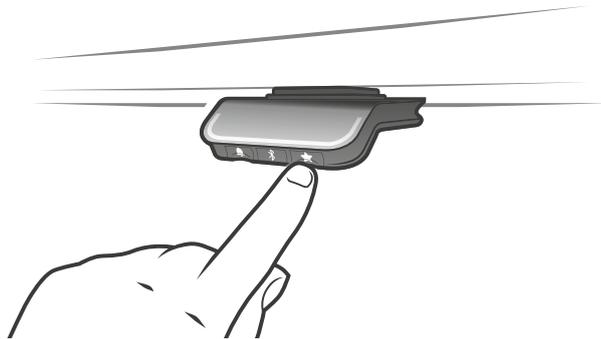
Figure 2: Press and hold the DPG to make the desk drive down

Storing the memory positions

Memory positions 1 and 2

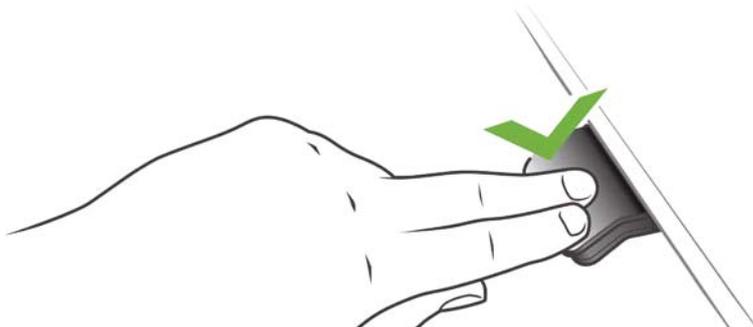
The DPG1B have a “store memory” button to the right symbolised with a star.

Adjust the desk to a preferred position and press the “Star”-button for 2 seconds. The light strip will now blink white two times to indicate that saving the position is in progress. When the light strip becomes static white, the position is saved.



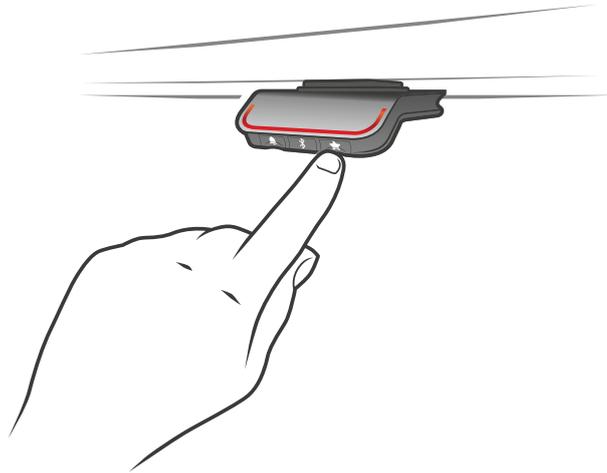
Driving to memory positions

After storing the memory positions, the positions can be reached simply by tilting the DPG. Tilt and hold - when a stored position is reached, the desk stops. This way the user can easily change between sitting and standing position without looking at the DPG in the meantime. Furthermore, when the desk stops at a memory position, the user can release the DPG and tilt again immediately to move past a memory position.



Erase memory positions

Pressing the “Memory” button for 8 seconds will erase all saved memory positions.

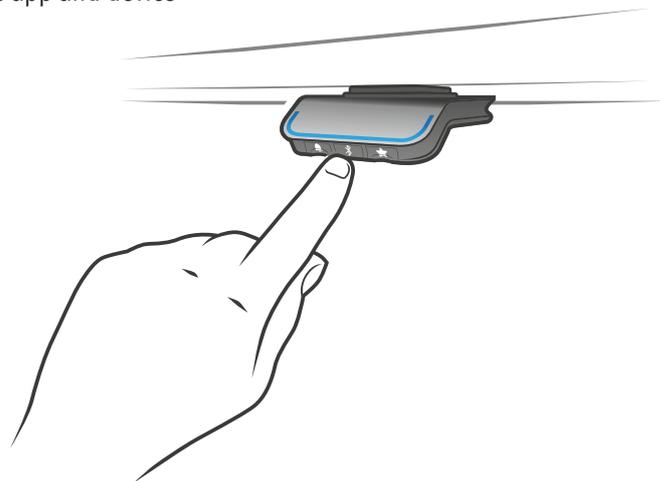


Connecting Bluetooth®

Pressing the Bluetooth® button in the middle for 2 seconds will enable pairing mode.

A blue blinking light in the light strip indicates this.

Download the Desk Control App suited for your device in App, Google Play or Windows store and pair the app and device



Reminder

Setting the reminder interval

The DPG has a “Reminder” button to the left symbolised with a bell. Pressing this button will adjust the interval of how often to get reminders to change position. Each white block represents an interval and the 3 standards are:

- Interval 1: Reminder after 55 minutes sitting
- Interval 2: Reminder after 50 minutes sitting
- Interval 3: Reminder after 45 minutes sitting

The default interval chosen is reminding after 55 mins, which means one white block will be lit up. Simply toggle through the intervals by pressing the bell button. When no white blocks are lit up, the reminder is turned off.

Through the apps, it is possible to personalise the three intervals to custom values.



Interval 1: Reminder after 55 minutes sitting



Interval 2: Reminder after 50 minutes sitting



Interval 3: Reminder after 45 minutes sitting



Reminder off

Reminder reset

It is possible to reset the reminder to default values by pressing the “bell” symbol for 8 seconds. The display will make a countdown and the light strip will blink red to indicate when the action is completed.

Light strip reminder

The light strip is a thin line of LED light shining through the surface of the DPG. The light strip is intended to indicate the status of the desk user. The status depends on the reminder interval chosen. When the user is in position in an appropriate amount of time according to the interval, the light strip calmly pulsates green. When the sitting interval runs out, the calm pulsating green turns into fast pulsating orange for 1 min hereafter static orange – this is an indication to the user to adjust the desk to standing height. In standing height, the light strip will pulsate green until a potential time out. When the desk is adjusted back to sitting position, the light strip will pulsate green until the reminder goes off again.

After 4 hours without any action, the light strip will time out. When the DPG is tilted, the green light will come back on.



Please be aware; When the light strip is enabled for reminders, the DPG is no longer in ZERO mode as long as the light is on/active.



Figure 4: Pulsating green light strip indicates everything is okay



Figure 5: Pulsating orange light strip indicates the user needs to change position

Factory reset

Pressing and holding the “Memory” and “Reminder” for 8 seconds will set the DPG to factory default. The light strip will flash red 3 times.

Desk Control

Desk Control is an app developed for users of sit/stand desks. The app allows the user to connect to the desk via Bluetooth® and will now motivate to use the desk efficiently. The app tracks the usage of the desk shown and helps the users reach their daily goal by sending reminder notifications on the smart device. By downloading the “Desk Control” app, the desk user comes one step closer to changing the prolonged sitting behaviour and the user gets the friendly reminder needed to build a healthy routine during the workday.

The app is available for 4 different platforms: iOS for iPhones and iPads, Android for Android smartphones and tablets, MacOS for MAC computers and Windows for PCs.



Desk Control Apps

- Up and down drive (if supported by the connected product)
- Displays actual height
- Displays error codes and links to LINAK website support
- Up to 4 memory positions
- Tracks usage of the desk
- Reminder notifications to get standing
- Possibility to enable automatic drive on memory positions (if supported by the connected product)
- Works via Bluetooth® Low Energy Technology
- Available in English, German, French, Spanish, Italian, Korean, Chinese and Japanese

Downloading the App

The apps are called “**Desk Control**” and have the following app logo in iTunes, Apple App store, Google Play store and Windows store:



How to download the App for iOS

- Step 1: Use your Apple device to log into App store
- Step 2: Type “Desk Control” in the search column
- Step 3: Select the “Desk Control” app
- Step 4: Click install to download the app to your device

How to download the App for Android

- Step 1: Use your Android device to log into Google Play Store
- Step 2: Type “Desk Control” in the search column
- Step 3: Select the “Desk Control” app
- Step 4: Click install to download the app to your device

How to download the App for MacOS

- Step 1: Use your MAC to log into iTunes store
- Step 2: Type “Desk Control” in the search column
- Step 3: Select the “Desk Control” app
- Step 4: Click install to download the app to your device

How to download the App for Windows computers

- Step 1: Use your PC to log into Windows store
- Step 2: Type “Desk Control” in the search column
- Step 3: Select the “Desk Control” app
- Step 4: Click install to download the app to your device

Onboarding flow

The first time you start the Desk Control app; An onboarding flow will show to guide the user to the first-time use of the app.

The two main purposes of the onboarding flow is to inform the user of the benefits of changing posture during the workday and get the connection between the app and the device established. Pressing “connect to your desk” on the below screen will lead to the “Pairing Bluetooth®” guide.



Pairing Bluetooth®



To get a functional app, you must have the LINAK Bluetooth® Adapter or desk panel with integrated Bluetooth® DPG1B . The screen to the left informs the user how to get the product they received in pairing mode.

To set a DPG1B in pairing mode, the Bluetooth® button in the front of the desk panel must be pressed for 2 seconds and the light strip or light LED will blink blue to indicate that it is in pairing mode.



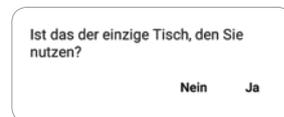
When pressing “Hide pairing guide” the screen with the list of devices in pairing mode will appear. Press the “connect” button to the right of the device to pair.

All DPG desk panel Bluetooth® IDs are named DESK followed by a 4 digit-number.

Demo: By selecting “Try the demo”, you will get access to explore the functionality of the Desk Control App but without connection to a product.

After pressing the “connect” button and the connection has been established successfully, the user will be lead to the “Control” page of the app.

The following question pops up on the screen, which the user have to answer.



If the user only uses one desk with this app; Press yes

If the user uses this app for multiple desk; Press no

How to use the app

The Desk Control App consists of 3 different tabs to navigate between; “Control”, “You” and “Settings”

-  Adjustment of the desk (if supported by connected device)
Control
-  Statistics of the usage of the desk
You
-  All settings
Settings

Control

This is the landing page after the Bluetooth® connection is established. The functionality of the control page depends on the product to which app is connected. The screen below is when the app is connected to a “full version” of a DPG . When the connection is with a “Limited version” of the DPG . The adjustment of the desk trough the app will not be possible and the memory positions will only be for saving the positions not adjusting to them via the app. The graphics will adjust to the possibilities.



Up/down drive

Moves the application upwards/downwards while pressing and holding the button.

Bluetooth® device

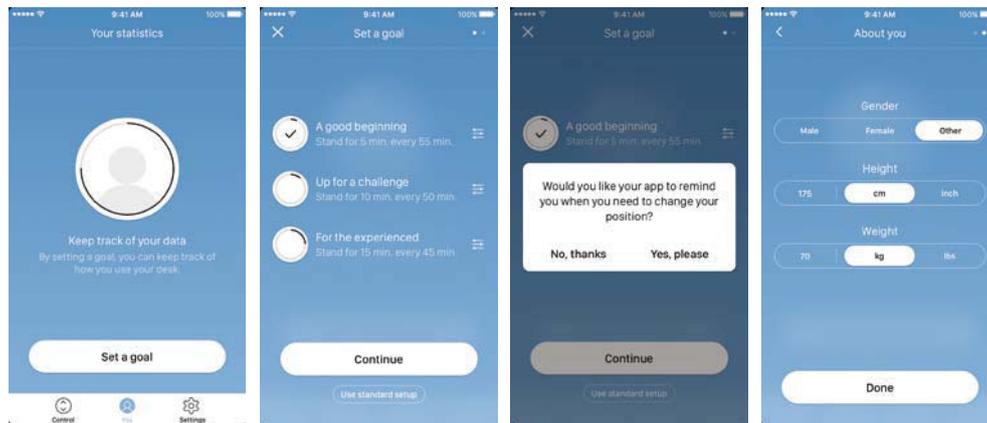
Leads back to “Desks nearby” and lets the user connect to another product in pairing mode

You

“You” is the page for setting the daily goal of standing at the desk.

The first time you press the “You”-tab will require following input:

- Choose a goal of sitting and standing. Choose a predefined one or customise it by pressing the symbol to the right.
- Choose if the smart device should remind via pop-up notifications when it is time to change position
- Type in height and weight of the user to calculate the calories burned.



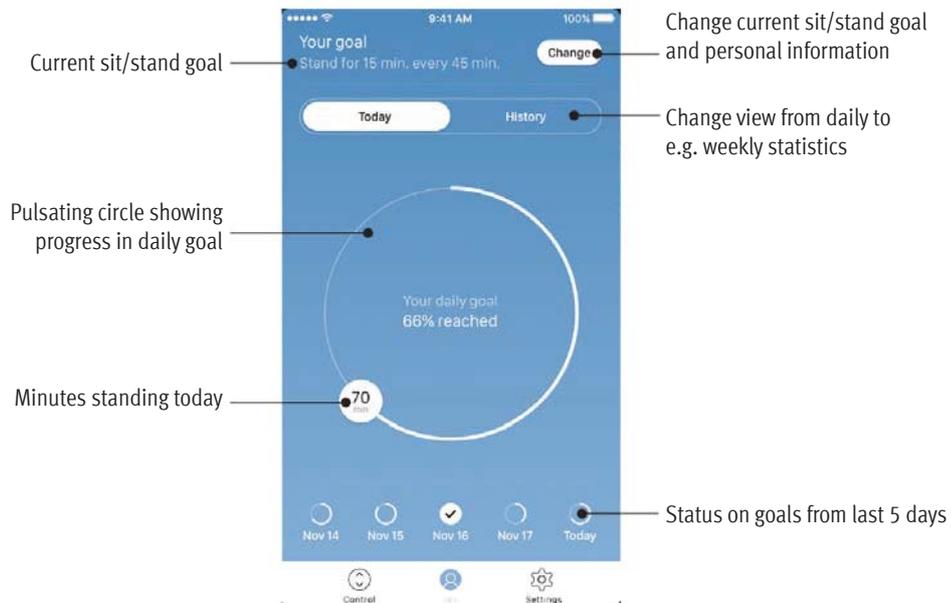
First time setup view

Choose the sit/stand interval

Choose to have reminder notifications

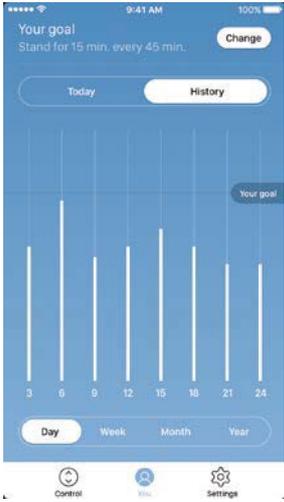
Type user data in

With these input given the statistics page is ready for use, see the screen below for features:

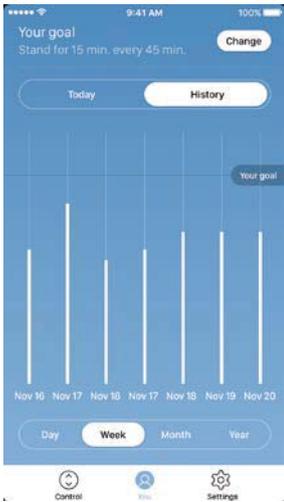


History

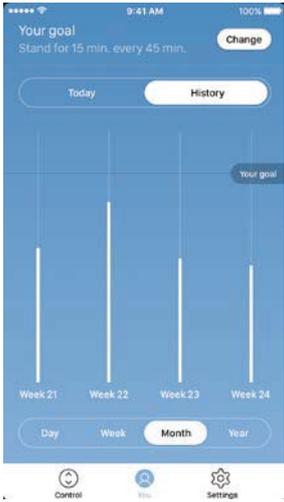
When sliding the slider from “Today” to “History”, the complete statistic of the app will be shown. The bars show the statistics according to the horizontal line, which represents the goal. It is possible to get daily, weekly, monthly and yearly views by using the slider below the graphs. When mousing over on computers or pressing the bar on phones, a small window will inform about the amount of standing time and the corresponding calories for the chosen period.



Daily view: Hourly divided



Weekly view: Daily divided



Monthly view: Weekly divided



Yearly view: Monthly divided

Settings

Pressing the “Settings” will provide a list of choices:



Change the favourite positions

The favourite positions are stored through the control page. If the user wants to change the height of the stored positions, it can be done through this menu.

Ways to be reminded

Enable or disable reminder notifications as pop-ups on computers and smartphones.

If supported by the connected product, e.g. the DPG1B, enable or disable the light strip as a reminder function.

Set desk name

Change the name of the connected product. The renaming will only affect the local name in the smartphone or computer - not in the DPG or Bluetooth® Adapter.

Set desk height

Set the current height of the desk. An illustration guides the user on how to measure. Choose in which units the height is shown: cm or inches.

I use one desk only

Choose between “Yes” or “No”.

Yes:

This is the only desk, you use and to which you connect your app. Your reminder and memory settings are stored in the DPG on the desk.

No:

You connect to several desks. Your reminder and memory settings are stored on your smart device and when you connect to a desk, the settings will reflect in the DPG. When you are no longer connected, the DPG will go back to the settings it had before you connected after 2 hours

Automatic drive

Enable automatic drive on memory positions. The user has to accept the terms in the pop-up, before this feature can be enabled. This feature can only be enabled in the “full versions” of the DPG1M/B/C and BLE2LIN, not the “limited versions”. An animation shows the user how this feature works.

Set language

Choose between 8 different languages in the app. This change does not affect the language in the display of a DPG1C.

Benefits of changing posture

An overview of some of the benefits by using a sit/stand desk and changing posture.

Terms & conditions

Terms & conditions for using the Desk Control app.

About

Use your desk

Link to “Made to Move”; Get guidance on how to use a sit/stand desk correctly.

Product information

Link to LINAK website with information about this app.

Support

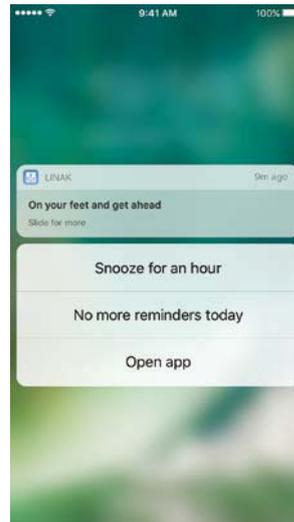
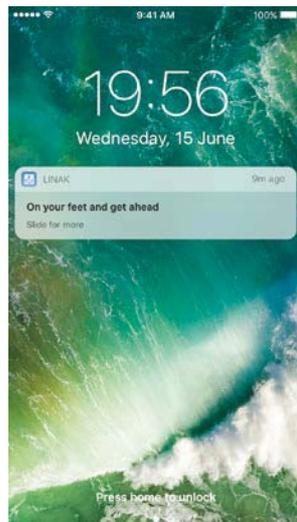
Link to LINAK website with troubleshooting videos on the DPG products.

Reminder notifications

When reminder notifications are enabled on the smart device, pop-ups will occur to help guide the user when there is a need to change position. Below are examples on the notifications that will pop up on your screen when it is time to adjust your desk again. The reminders will appear based on your settings. Remember that the program goes in standby mode if you do not use your computer and therefore it will not remind you until you start using your computer again.

The notification will tell the user to change position. There are 3 notification options:

- Snooze the reminder: The notification will pop up one hour later.
- Disable reminders for today: The notifications will stop for the day, but they will be enabled again the next day.
- Open app: Opens the app allowing the user to adjust the desk. (If supported by the connected product)



Recommendations on how to use Desk Control

Overriding a learned sedentary behaviour is a true behavioural challenge. We have put together a guide for how to break up with your chair during your workday.

How to vary between standing and sitting while your work

The most important thing is to vary your position and to move around, preferably three times an hour. Instead of sitting for too long at a time, you can switch between standing and sitting position. Remember good posture and to stand with your body weight evenly distributed on both legs.

- Start by raising your desk and standing for 15 minutes each hour before you go to lunch.
- Raise your desk just before your lunch break. Then your desk will be in the right position when you get back from lunch.
- Just after lunch, stand for 15 minutes before lowering your desk to sit for 45 minutes.
- Raise your desk again every hour, so that you stand up working for 15 minutes each hour for the rest of the day.
- Raise your desk before you leave for the day – then it is ready for the next day.

Important reservations when varying between standing and sitting position:

If you are pregnant, have varicose veins or have a health condition that may prevent you from standing for 5-15 minutes at a time every hour, you should contact your doctor to make sure that this will not be detrimental to your health.

Disposal of LINAK's products

As LINAK's customers often ask us how our products can be disposed of or scrapped we have prepared this guidance that enables a classification to different waste fractions for recycling or combustion.

Guidance

We recommend that our products be disassembled as much as possible and divided into different waste groups for recycling or combustion.

For example, waste can be sorted into metals, plastics, cable scrap, combustible material and recoverable resources.

Some of these main groups can be further divided into subgroups; e.g. metal can be divided into steel/aluminium/copper and plastic can be divided into ABS/PA/PE/PP.

As an example, the table below breaks down the different components in LINAK products to various recycling groups:

Product	Components	Recycling group
Handset/Control:	Plastic housing Cable PCB board	Plastic recycling or combustion Cable scrap or combustion Electronics scrap

By now, almost all our casted plastic parts are supplied with an interior code for plastic type and fibre contents, if any.

Main groups of disposal

Product main groups	Metal scrap	Cable scrap	Electronics scrap	Plastic recycling or combustion	Comments
Desk Control App					
DPG		X	X	X	

Disposal of batteries

"Details regarding safe disposal of used and leaking batteries:

Batteries should be disposed in accordance with appropriate federal, state and local regulations. LINAK recommends that used or leaking batteries are disposed through local recycling system. Please do not throw used or leaking batteries in normal household waste or in nature. This will cause damage to the environment.

How to deal with leaking batteries

Leaking batteries should be disposed as described above.

If leaking batteries are discovered in the product, the batteries must be removed at once to minimise damage to the product.

If leaking batteries are left in the product, it become defective.

It is recommended to use plastic gloves when handling leaking batteries. The contents of a leaking batteries can cause chemical burns and respiratory irritation.

If exposed to the contents of a leaking battery, please wash with soap and water. If irritation persists, please seek medical attention. In case of eye contact, please flush eyes thoroughly with water for 15 minutes and seek medical attention."

LINAK APPLICATION POLICY

The purpose of the application policy is to define areas of responsibilities in relation to applying a LINAK product defined as hardware, software, technical advice, etc. related to an existing or new customer application.

LINAK products as defined above are applicable for a wide range of applications within the Medical, Furniture, Desk and Industry areas. Yet, LINAK cannot know all the conditions under which LINAK products will be installed, used, and operated, as each individual application is unique.

The suitability and functionality of the LINAK product and its performance under varying conditions (application, vibration, load, humidity, temperature, frequency, etc.) can only be verified by testing, and shall ultimately be the responsibility of the LINAK customer using any LINAK product.

LINAK shall be responsible solely that the LINAK products comply with the specifications set out by LINAK and it shall be the responsibility of the LINAK customer to ensure that the specific LINAK product can be used for the application in question.



iPod touch, iPhone, and iPad are trademarks of Apple Inc., registered in the U.S. and other countries.

"Made for iPod touch", "Made for iPhone," and "Made for iPad" mean that an electronic accessory has been designed to connect specifically to iPod touch, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod touch, iPhone or iPad may affect wireless performance.

The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by Ascion, LLC is under license. Other trademarks and trade names are those of their respective owners.

DECLARATION OF INCORPORATION OF PARTLY COMPLETED MACHINERY

LINAK A/S
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Herewith declares that LINAK DESKLINE® products as characterized by the following models and types:

Control Boxes CBD4, CBD6S

And

Linear Actuators LA31, DB4, DB5, DB6, DB7, DB9, DB12, DB14, DB16, LA23

Lifting Columns DL1A, DL2, DL4, DL5, DL6, DL7, DL8, DL9, DL10, DL11, DL12, DL14, DL15,
DL16, DL17, LP2, LP3, BASE1

And

Desk Panels DP, DPA, DPB, DPH, DPF, DPT, DP1C, DP1K, DP1L, DP1V, DP1U, WDPL1

RF Controls HB10, HB20, RFR and RFT

And

Accessories SLS

comply with the following parts of the Machinery Directive 2006/42/EC, ANNEX I, *Essential health and safety requirements relating to the design and construction of machinery*:

1.5.1 Electricity supply

The relevant technical documentation is compiled in accordance with part B of Annex VII and that this documentation or part hereof will be transmitted by post or electronically to a reasoned request by the national authorities.

This partly completed machinery must not be put into service until the final machinery into which it is to be incorporated has been declared in conformity with the provisions of the Machinery Directive 2006/42/EC where appropriate.

Nordborg, 2014-04-10



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